

# VACALL™ LIMITED WARRANTY

Gradall Industries, LLC d/b/a Vacall ("Vacall") will repair or replace, at its option, any factory-installed part that is defective in materials or workmanship under normal use. Any needed part replacements will be made using new or remanufactured parts. This Limited Warranty is limited to repairing or replacing, at Vacall's option, any part proven defective under normal use; provided that the product has been properly registered with Vacall within thirty days after the in-service date and that all required reports are current. The warranty period begins on the product's in-service date, which is the first date the unit is either delivered to an end-user (the "Owner"), for purchase, rental or lease.

THIS WARRANTY EXTENDS ONLY TO THE ORIGINAL PURCHASER FROM GRADALL INDUSTRIES, LLC AND IS NON-TRANSFERABLE.

The Owner is responsible for all normal preventative maintenance and scheduled maintenance as detailed in the machine's Operator and Safety Manual. The Owner is also responsible for:

- Keeping the Operator and Safety Manual available to the operator of the product.
- Using the product in accordance with the Operator and Safety Manual.
- Releasing the product for warranty work.
- Reporting accidents immediately to Vacall.
- Using the product for safe, approved applications and using only approved accessories.
- Complying with factory initiated Field Campaigns.
- Using only approved components for maintenance and replacement parts.
- Ensuring that the operator of the product has been properly trained in the safe and proper use of the product.

This Limited Warranty is subject to those limitations and exclusions as listed in the Vacall Policies & Procedures Manual (41200071), which includes timelines and requirements for making claims under this Limited Warranty.

## STANDARD WARRANTY

Vacall products carry the following warranties from the unit's in-service date:

- Module Warranty . . . . . 1 Year Warranty or 1500hrs., whichever comes first.
- Debris Body Warranty
  - Untreated Steel . . . . . 1 Year Warranty or 1500hrs., whichever comes first.
  - Painted Steel . . . . . 1 Year Warranty or 1500hrs., whichever comes first.
  - Spray-in Lining . . . . . 5 Years Warranty
  - Galvanized Coating . . . . . Lifetime Warranty (against corrosion)
  - Stainless Steel . . . . . Lifetime Warranty (against corrosion)
- Water Tank Warranty
  - Polypropylene . . . . . 1 Year Warranty or 1500hrs., whichever comes first.
  - Aluminum . . . . . Lifetime Warranty\*

*\*Warranty covers the cost to repair or replace the tank at Vacall's discretion. Repairs must be done in strict compliance with Factory approved procedures and materials. Contact Vacall Service for instructions.*

*Replacement of a tank must be approved in advance by Vacall. After one (1) year, only parts will be covered by warranty if the tank is replaced.*

## What Is Not Covered

- Parts associated with unit maintenance are not warranted beyond 1 year of the product's in-service date.
- Items subject to normal wear and tear, noise, vibration, or deterioration are not warranted.
- This Limited Warranty does not cover damage caused by abusive usage or extreme applications.
- Any operation beyond the rated capacity or the improper use or application of the product or the substitution of parts not approved by Vacall or the failure to release the product for warranty work.
- The Chassis, Auxiliary Engine (if equipped), Tires and Batteries are warranted by the applicable Manufacturer.





### **CORROSION WARRANTY**

Vacall products carry the following warranties from the product's in-service date:

- Corrosion Warranty . . . . . 5 Years Warranty

#### **What Is Not Covered**

- Debris Body Corrosion is not warranted beyond its applicable standard warranty period.
- Corrosion due to external forces or damage caused by stones, salt, gravel, accidents, chemicals or other forms of impact, industrial fallout or pollution, or previous repair.
- External surface rust left unrepaired due to neglect of the product.

### **EXTENDED WARRANTY**

An Extended Warranty may be purchased for a Vacall product at any time up to the end of the Standard Warranty period. A maximum of 4 extra years of Extended Warranty may be purchased for a maximum warranty period of 5 years. Extended Warranty may be purchased in whole year increments only.

#### **What Is Not Covered**

- Extended Warranty does not cover items subject to service, maintenance, or normal wear, including but not limited to O-rings, Seals, Hoses, Paint, Tires, Belts, or Filters.
- Extended Warranty does not extend the warranty of items supported by limited or separate warranties such as the Chassis, Auxiliary Engine, Water Tanks, Debris Bodies and Corrosion.
- Extended Warranty may not be available for certain Industrial Machines and/or Applications due to their extreme nature.

### **MISCELLANEOUS**

- Proper venue for any lawsuits arising from or related to this Limited Warranty shall only be in Tuscarawas County, Ohio, and governing law shall be the laws of the State of Ohio.
- Vacall may waive compliance with any of the terms of this Limited Warranty, but no waiver of any terms shall be deemed to be a waiver of that term in the future or of any other term.
- If any provision of this Limited Warranty shall violate any applicable law and is held to be unenforceable, then the invalidity of such provision shall not invalidate any other provisions herein.

EXCEPT AS PROVIDED HEREIN, VACALL MAKES NO WARRANTIES OF ANY KIND, EXPRESSED OR IMPLIED, INCLUDING NO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE WITH RESPECT TO PRODUCTS OR PARTS FURNISHED BY VACALL. EXCEPT AS PROVIDED HEREIN, VACALL SHALL HAVE NO LIABILITY OR RESPONSIBILITY TO OWNER OR ANY OTHER PERSON OR ENTITY WITH RESPECT TO ANY LIABILITY, LOSS, OR DAMAGE CAUSED OR ALLEGED TO BE CAUSED DIRECTLY OR INDIRECTLY BY THE PRODUCTS INCLUDING, BUT NOT LIMITED TO, ANY INDIRECT, SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES RESULTING FROM THE USE OR OPERATION OF THE PRODUCTS OR ANY BREACH OF THIS WARRANTY. VACALL'S MAXIMUM LIABILITY UNDER THIS WARRANTY SHALL BE THE PURCHASE PRICE PAID TO VACALL WITH RESPECT TO THE WARRANTED PRODUCT.



Gradall Industries, LLC  
406 Mill Ave. SW  
New Philadelphia, Ohio 44663  
Phone: 330.339.2211  
Toll Free: 800.382.8302  
Fax: 330.339.8468  
www.vacall.com

Certified ISO 9001 • 9/23  
Part No. 41200085

